

3. How easy did you find the booking system in advance of this evening (1-struggled, 3- smooth) [More details](#)



4. On the evening did you manage to connect to all of your child's teachers that you were booked in to see? (1- none, 2-a few, 3-most, 4- all) [More details](#)

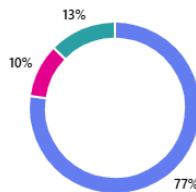


5. How did you find the user interface between you and the teachers? (1- struggled to see and hear teachers 3- clear to see and hear teachers) [More details](#)



7. Would you continue to support this online parents evening format being the new normal over the years to come?

Yes	61
No	8
Maybe	10



Summary of comments received

Positives

- The **online system** was praised for being convenient, time-efficient, and logistically easier for working parents.
- **Appointments ran on time**, and the countdown timer helped parents manage discussions effectively.
- Teachers provided **detailed feedback** on student progress, strengths, and next steps.
- Some parents appreciated that teachers started meetings by **asking for questions** first.

- The ability to **fit appointments around work and family life** was highly valued.
- Some found **six-minute slots ideal** for concise, structured discussions.

Frustrations

- **Technical issues:** A few parents struggled with logging in, connection failures, and dropped calls.
- **Time constraints:** Many felt that **six minutes was too short**, particularly for senior school students or when discussing issues.
- **Teacher availability:** Some appointments were missed due to **teacher absences**, with no backup or alternative arrangements.
- **Booking system issues:**
 - Couldn't book **back-to-back** appointments, leading to unnecessary **waiting**.
- **System preference:** A few parents suggested using **Teams or Zoom** for better stability.

Commented [GA1]: We increase to 6 mins in senior phase from 5 mins in S1-S3. More time will reduce further the amount of slots available.

Commented [GA2]: 2 teachers were absent on day so we could not backfill this.

Commented [GA3]: We are investigating this as this has not happened before.

Commented [GA4]: We need to use this system as it links to our Seemis Groupcall process for allocating teachers with their pupils.

Overall Opinion

The **online parents' evening format was nearly all well-received** for its convenience and efficiency.