

General Overview of Online Parents' Evening Feedback

The feedback from parents regarding the online parents' evening highlights both positive aspects and areas for improvement. Below is a summary of the key themes that emerged:

Positive Aspects:

- 1. Convenience & Flexibility Many parents appreciated the ability to attend from home, avoiding travel and fitting the meetings around their schedules.
- 2. **Privacy & Efficiency** Several respondents noted that online meetings allowed for private discussions without being overheard by others.
- 3. **Teacher Preparedness** Many found teachers to be well-informed about their child's progress and appreciated the depth of discussion.
- 4. Accessibility While Traveling A few parents mentioned being able to join even while commuting, which would not be possible with an in-person format.

Areas for Improvement:

- Technical Issues A small number of parents experienced problems such as sound failures, video freezing, and disconnections.
- Short Appointment Duration Some parents felt that 5 minutes was too short, especially for discussions about subject choices or detailed feedback. Several suggested extending the time.
- 3. **Booking Difficulties** Some parents struggled to secure appointments, particularly if they were not able to book immediately when slots opened.

Overall Sentiment:

The online format was seen as very beneficial by most in terms of convenience, efficiency, and privacy, although technical issues and time constraints were an issue for some.

Commented [GA1]: This is outwith our direct control. If apt has been missed please contact your child's House head who can gather information for you.

Commented [GA2]: Increase in apt times would alleviate comments raised in point 2. but would then cause an increase in frustration around point 3. 6 minutes are offered in Senior Phase. Further conversations with your child's House Head around course choice is also available if required