

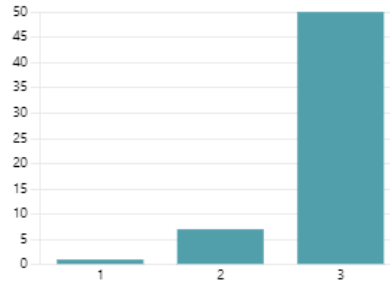
S2 Parents Evening responses Thursday 23rd November

3. How easy did you find the booking system in advance of this evening (1-struggled, 3- smooth)

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[Insights](#)

2.84
Average Rating

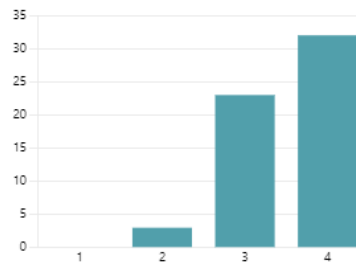


4. On the evening did you manage to connect to all of your child's teachers that you were booked in to see? (1- none, 2-a few, 3-most, 4- all)

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3.50
Average Rating

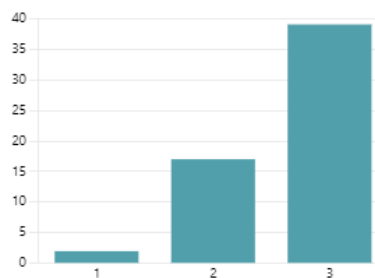


5. How did you find the user interface between you and the teachers? (1- struggled to see and hear teachers 3- clear to see and hear teachers)

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[Insights](#)

2.64
Average Rating



Summary of Positives expressed

The system is praised for its seamless operation, providing an efficient way to connect with multiple teachers. Parents appreciate the convenience of making appointments, with meetings running punctually and teachers being well-prepared. The online format allows for a focused and time-effective interaction, eliminating the need to rush to school and providing flexibility to fit meetings around work and other activities. Participants highlight the benefits of staying at home, avoiding

technical issues, and experiencing a smoother process compared to traditional face-to-face meetings. Overall, the online platform is commended for its ability to foster strong teacher-parent connections, provide insightful feedback, and offer a convenient and comfortable way to engage in discussions about students' progress.

Summary of Frustrations expressed

Participants expressed some frustrations mostly around technical difficulties and a limitation of five minutes per teacher. Participants encountered technical glitches, such as difficulty connecting, audio issues, and abrupt session terminations, leading to missed appointments or incomplete discussions. The booking system faced criticism with some struggling to schedule meetings for multiple children. Some feel that the online format lacks the personal touch of in-person meetings and the possibility of speaking to senior staff.

8. Would you continue to support this online parents evening format being the new normal over the years to come?

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[Insights](#)

● Yes	43
● No	4
● Maybe	11

