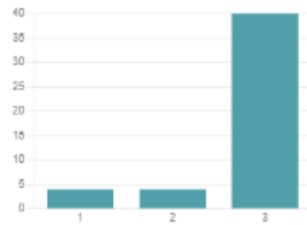


Parental Feedback: S1 Parents evening 7.12.22

3. How easy did you find the booking system in advance of this evening (1-struggled, 3- smooth)

[More Details](#) [Insights](#)

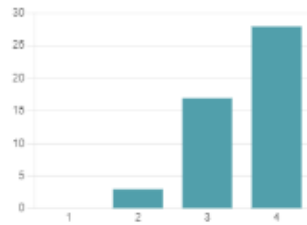
2.75
Average Rating



4. On the evening did you manage to connect to all of your child's teachers that you were booked in to see? (1- none, 2-a few, 3-most, 4- all)

[More Details](#) [Insights](#)

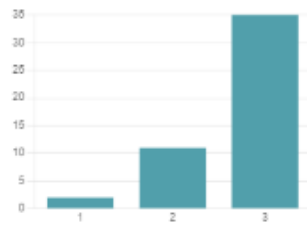
3.52
Average Rating



5. How did you find the user interface between you and the teachers? (1- struggled to see and hear teachers 3- clear to see and hear teachers)

[More Details](#) [Insights](#)

2.69
Average Rating



Would you continue to support this online parents evening format being the new normal over the years to come?

[More Details](#)

[Insights](#)



Positives from the evening

Connecting with the teachers

Very good - ran really smoothly

Great to see all the teachers and to hear their comments. It all ran to time which was perfect due to each video call.

Convenient/efficient

Getting an update on my child's progress

Technology worked well. The email feedback from teacher unable to attend was helpful

Lovely to meet the teachers

Easy to attend. Sometimes away home with work so I like the virtual option.

Enthusiastic teachers and all knew my son. I was worried they would not remember who he is.

Really efficient. Was very impressed.

Fantastic teachers! Smooth experience, no wasted time waiting in a hall

The teachers were very efficient at delivering summary reports on progress and work covered. All teachers were approachable and happy to listen/answer any questions

It was good to hear how daughter has been getting on so far and what her next steps could be.

Really nice to meet the teachers and to hear what son has been learning at school.

No waiting around and I was able to speak with all the teachers I wanted to speak with.

Great opportunity to put face to names and find out son's progress so far.

Thought the tech worked really well switching between video calls. No tech issues during calls and all teachers presented well, especially as I'm sure it's a fairly stressful evening for them. The evening ran smoothly.

A positive experience. Found teachers to be very invested in my son and his progress. Lovely team.

Easy and straightforward.

All ran smoothly

Teachers who clearly had built a positive relationship with Sam and knew him well.

Ran to time, friendly and knew my child, answered all my questions.

Easy to speak with the majority of Jack's teachers from the comfort of our home

Quick and positive

It is easy to fit in around work and other commitments

Very easy to fit in around a meeting at work by being online. Good length of time for appointments

The appointments were all close together

Teachers were clear and focussed in chat. Booking process was simple.

No childcare required as conducted within our home- easier for us both to attend. User friendly system. One appointment flowed seamlessly into the next. .

Really nice to meet teachers and hear about child's progress

It was nice to put the face to the name

Quick and to the point

The booking was easy

It was fast and efficient

When connected good communication

Hearing positive feedback about my daughter. Having the (limited) opportunity to speak to teachers directly about my daughters needs/ schooling.

Liked that we didn't need to worry about childcare for younger sibling by being online. Liked that system automatically switches to next teacher. I think online is fine for 1st to 3rd year but would want face to face as move up the school.

Really like this format, great to meet so many teachers in such a short space of time, very convenient.

The teachers all seemed to actually know my son, even though he's only been there for a few months and is one of many, many pupils.

What a lovely daughter I have and that she has great teachers who really know her

I do enjoy face to face parents evening better but this was also good & easy to use.

Everything was brilliant

Great to meet teachers and get some general info on learning and teaching as well as comments personal to my child

The teachers seemed to know daughter well, which we were pleased to hear. Also, it was stress free with not running around the school getting to classes. No appointments running over either which made everything work well..

Great to meet daughter's teachers- what a lovely group of people!

Any frustrations about the evening

I couldn't see them - but that might of been me

Struggled to see and hear some teachers which was disappointing.

One teacher didn't turn up, not sure why. One other teacher off sick which is unavoidable.

Need to be well timed!

I couldn't use my mobile so I missed the first appointment. The sound quality faded in and out.

I feel the appointment slots are short by one or two minutes. They give time for the teachers to deliver their summary but leave little room for any questions/two way conversation beyond that. The call was cut short mid response to my question on almost all calls. Another 60 - 90 seconds would make the difference I think, particularly as it is the only opportunity that we get to chat to the teachers in the school year.

I was not able to see any of the teachers as their video did not work

Only that we couldn't access one of the appointments and that we were unable to meet with the English and Maths teachers due to absence, but we understand that this can't be helped.

I got two different links from school to access the video booking system. First one I tried didn't work (from what looked to be an automated email) whereas second link did work. This may have been due to the fact we booked sessions via email to the school.

Commented [GA1]: If we increase timeslots the new reduce amount of interviews available on an evening. With a lot of classes in S1 this will reduce further the opportunity to make an appointment.

I waited for full 5 mins for teacher to come on but she didn't. Also I am very disappointed that I have been unable to speak to both my son's English and Maths teachers tonight as they both cancelled due to absence. These were the most important appointments for me.

Volume could be a little varied.

Three of son's teachers were absent including the core subjects of Maths and Literacy. Illness can't be helped at all but we just wondered if we would get a chance to chat with them. Sam's PSE teacher kindly sent a brief email update which we really appreciated particularly given she was unwell!

Unable to send message to first teacher when having IT problem at my **end**.

Commented [GA2]: Most frustrations linked to technical issues which we cannot resolve.

Difficult to connect with each teacher & a lot of appointment time lost

My camera didn't work and sometimes it took a bit of time to connect, taking up some of the 5 minute allocation.

One call had no answer so missed the English appointment. A number of the calls weren't accepted straight away so the 5 minute time slot was reduced significantly.

It can never feel as natural as face to face dialogue although still felt quite personal. Slight time delays. Confirming parent/child's identity ate well into the 5 minutes at each appointment.

One connection froze & broke up 1 minute early

Two of the teachers I was most keen to speak to, the technology didn't load, I kept having to exit the page a reload for each appointment to gain access, fiddly and very frustrating.

Yes the automatic booking system didn't give me a science appointment so I wasn't able to see my daughters science teacher.

My camera / speaker kept on failing to connect. Very frustrating.

There just wasn't enough time. I had important information to share/discuss with staff & after they had shared their information, there was little time left for me to talk.

System crashed on laptop and missed speaking to the English teacher. Switched to mobile for last few teachers as couldn't get reconnected on laptop.

Few teachers connections were a bit glitchy but could hear ok and might be our broadband too which is rubbish

5 minutes is very short to have any meaningful discussion

A little tricky to streamline appointments, so we just booked about 7 and will try to see more teachers next time