

S5/6 Parents Evening Comments and Feedback

3. How easy did you find the booking system in advance of this evening (1-struggled, 3- smooth)

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65
Responses

★ ★ ★
2.80 Average Rating

4. On the evening did you manage to connect to all of your child's teachers that you were booked in to see? (1- none, 2-a few, 3-most, 4- all)

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Responses

★ ★ ★ ★ ☆
3.52 Average Rating

5. How did you find the user interface between you and the teachers? (1- struggled to see and hear teachers 3- clear to see and hear teachers)

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Responses

★ ★ ★ ☆
2.58 Average Rating

6. I used the following device to connect with my child's teachers

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mobile phone	7
tablet	12
desktop	2
laptop	44



Please indicate any positives from tonight's **experience**.

- Efficient and convenient
- The ease of the booking system and connecting to teachers on time. There was no waiting around.
- Great to engage with the staff and the online format sticks to the appointment times.
- Useful to get feedback. Helpful that a second parent could call in. Teachers were more aware of the ticking clock
- Teachers were happy to email a summary of the conversation.
- Clarified what action child needed to take
- Easy to use system.

Commented [GA1]: Similar feedback to previous evenings. Efficiency of the system/ teachers well prepared for updating you on your child's progress..

Very efficient. Teachers were well prepared.
None
Appointments were exactly on time and internet worked
All went very smoothly
Great format, teachers well prepared and to the point
I found the platform easy to use and all teachers very clear and helpful. I find the virtual meetings far more efficient, useful and private than the face to face option.
Opportunity to get first hand update on progress, areas for development and learning strengths.
Good to speak
All teachers were very informative and clearly know child well.
Good discussions with all teachers
Nice to see a teacher
So convenient and love that it runs to time! A really easy experience. Big thank you to all staff
It was great to hear positive feedback about child's effort and achievements.
Teachers were able to communicate their reports in full about the student
Very efficient, there was a 1.5hr gap between appointments this was no problem as connecting from home.
Appointments started and finished at expected times
The teachers gave really good advice to child and were very encouraging and reassuring. Meetings all went smoothly and we had plenty of time to cover everything. Teachers also gave us opportunity to ask questions which was appreciated.
Quick and easy
Clear concise reporting for my child.
Clear sound and picture.
Teachers knew my daughter very well. The teachers were so positive, highlighting my daughter's strengths and explaining next steps. The online system runs to time, allows undivided and confidentiality time with each teacher.
Clear next steps
A more efficient method of delivery than traditional face to face meetings.
Easy to engage with all teachers

Clear advice
Ran smoothly. Great feedback
Much easier than attending school.
The staff are so supportive and we are very grateful to each of them for their hard work in teaching daughter and preparing her thoroughly for her Highers.
Getting some specific feedback as to areas child has been doing well in and those she needs to work on
Effective discussion
We got to see all the teachers and they did a brilliant job relaying relevant information. Thank you!
It is much quieter and clearer than parents evening in the hall.
Feedback positive
Very time efficient
great system- much better than wandering around the gym!
Finally it was possible for 2 parents to both take part. It was easy to see and hear the teachers.
Efficient and well organised. All teachers were prepared and knew my child well.
General feedback/reporting from teacher is quick and concise. All asked if we had questions/concerns early on in the call to ensure they could cover those first.
The virtual format is very convenient and straightforward to use
Convenient and keeps to time
Able to see and hear most of child's teachers.
None
Teachers knowledge of my son. Teachers guidance on next steps.

Were there any frustrations that you experienced?

Difficult to to know if could end before 5 minutes
No
We lost 30 seconds at start of each call connecting. 5 minutes is not long enough at higher. Several of the teachers talked at breakneck speed to say everything they needed to and that was time up. No chance to discuss.

Commented [GA2]: Frustrations and next steps generally based around time allocation with teachers. This is common across all evenings.
We will look at this as part of our planning for next session. As you would expect to increase time per interview causes a reduction in the amount of interviews available.

Not being able to hear teachers was a shame all round. Could not see or hear one teacher at all.
Initially wouldn't connect but doesn't tell you till appointment time starting. Had to log out and start again. Worked second time
5 mins then session ended abruptly without any warning
Five minutes a bit too short a time to discuss problems etc.
Yes - all our appointments had been deleted.
Some teachers not tracking the time so ends abruptly
Ran out of time in one of the appointments for
I accidentally cut off 1 teacher!
5 minutes is a very short time to discuss a subject where there is parental concern. The teacher had clearly read the comments provided at the time of booking however which helped.
Teacher unavailable having previously said they would be despite absence
Not enough time No F2F despite restrictions being lifted Lack of learning strategies for sitting exams and revising given
Time slots could be slightly longer
My husband got kicked off after the 2hr of 3 back to back appointments (system could only give us that) and when he tried to get back in by clicking same link as he got on first appointment I got kicked out - so I had to phone him to stop tryin GB to get on and put him on phone and lost a third of the 5 min slot
One teacher wouldn't give information on year average for Prelim.
Found sticking to just 5 minutes quite tricky, especially in the senior phase when there are so many questions and things to discuss. Only managed to connect to 4 out of 5 appointments, which was a shame
We needed more time with a couple of teachers as conversation was still going when the 5 minutes lapsed
As there was only 5mins of interface, sometimes we ran out of time and I didn't get a chance to ask or address my concerns
You loose about 30 seconds every time.
Clarity of sound occasionally with a couple of teachers. The system kept locking me out
The cutting off after 5mns
The system kicked us off at 20:30 just as our last appointment started. We were unable to reconnect until 4 minutes into the appointment.
5 mins is too short. Fairly certain F2F slots were 10 mins in the past.
Yes - we could not connect. This caused extensive and continuing frustration

Our Internet connection kept dipping so we struggled a bit at our end..
I think when discussing highers 5 minutes is not long enough fine for lower school but not senior phase
5 mins is far too short for S5 pupil discussions right before their highest. In reality f2f I am sure these all ran on but the technology doesn't allow that. These must be extended even for a couple of minutes per session. We were cut off in every slot.
The time was far too short for each meeting. It takes at least 30 seconds to connect to the teacher in the first instance.
5 minutes is not quite enough time, very little time for parent questions
remembering which system to log in to! The welcome page said you could use your MyGov account, but then indicated this had not been set up yet for our school
5 minutes is not enough (for S5) and the system uses most of the 1st minute connecting before everyone can actually see and hear each other.
One of the teachers did not turn up. We were connected, and could see ourselves in the video, but there was no sign of the teacher.
Was not able to see Ella's English or Business teacher.
Too short an engagement time span with teachers
Poor connections resulting in very limited time with teachers. Disappointing to only have 5 mins per teacher to discuss pupils sitting Highers. More allocated time should be considered.
Initial appointment didn't connect straight away. Had to log out then back in again.

Is there anything you would like to see being developed to make this online event better?

Real-time updates if teachers cannot attend?
Longer slots at higher, especially if child is struggling
Technology working better! Just one of those things, last year it went very well.
7 min sessions
Longer time,
The ability to call the school and alert or understand if there is a problem with the system during the hours of a Parents Night

Commented [GA3]: Key development is finding a way to give more time.

Commented [GA4]: Remember this parents evenings is complimented by 4 tracking reports throughout the session. So regular updates are already happening.

Commented [GA5]: As mentioned earlier increase in time reduce amount of interviews available. We will look at this as part of next session's planning.

Commented [GA6]: With teachers online either in school or at home and short appointments I am not sure what this would achieve. This feedback form allows us to pick up on issues the following day.

The booking window closed 5 days before the event, I had a last minute work commitment which meant I would have changed an appointment time in Friday night, instead I cancelled it as booking was closed despite being spaces available
No, five minutes is fine if your child is doing well!
No, I think it works well
Maybe the option of slightly longer time slots
Other than the short appointment time, I think the online system works well.
Slots should be longer for higher pupils as there is more to cover
Clear instructions provided. Confirmation of appointments made. Receive the link to the event in sufficient time to test and check access ability ahead —Not a couple of hours
Joint access but believe strongly you need to have face to face parents evening so parents feel part of school
Don't like the online format at all
Would be great to have slightly longer than 5 minutes, especially in the senior phase, although I realise that's not practical.
I appreciate the teachers give up a lot to be able to do this but maybe just a few extra minutes would be beneficial
The system worked well and the teachers were all well prepared to discuss child's progress.
I don't think on line works.
Slightly longer time slots- hopefully then be able to ask at least 1 Question.
6 to 7 mns for Senior interviews. 5 mns is too short. This is done in other WL schools
Chat function or a system to alert the school to connection problems. Ensuring that the booking system allows appointments with the same teacher for more than one subject (resolved by school on request).
A little more time with each teacher, maybe 7mins
Extend the slots to 10 mins.
Use the traditional face-to-face approach. Qu 5, I am forced to give one star, but it should be no stars.
No. It works well. It's a very efficient use of time and causes no parking issues at the academy!
Longer appointments when discussing highers
Ability to request a follow up session or contact where there are further issues to discuss

Commented [GA7]: We need to consider working days, this is then only 2 days before. Time is required to give teachers notice of who is coming so they can prepare.

Commented [GA8]: This is all available and sent to you. <http://www.linlithgowacademy.org/article/71289/Parents-Evenings>

Commented [GA9]: Pros and cons to both. Overall opinion from parents is very much in favour of online.

Commented [GA10]: In some schools yes. Our sheer numbers of pupils taking Higher classes exceeds most other schools.

link in so the my gov account can be used rather than having to remember another login! also just log in with student name and password so we don't have to remember which parent has registered and exactly what title we have registered with the school- Dr? Prof? why does that even matter- if there is a way to make that easier it would be great- there are far too many login details in life to remember them all... thanks

Longer slots and no lost connection time.

No - the format works well

Cancel it and replace with F2F event

Not enough time to discuss anything meaningful. Poor connections meant I couldn't hear

This is the first session where we got our full time allocation and technology ran smoothly.

Would you support this online parents evening format continuing to be the new normal over the years to come?

10. Would you support this online parents evening format continuing to be the new normal over the years to come?

[More Details](#)

[Insights](#)

Yes	44
No	8
Maybe	13

