

S4 Parents Evening Comments and feedback 9.2.22

3. How easy did you find the booking system in advance of this evening (1-struggled, 3- smooth)

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[Insights](#)

57

Responses



2.77 Average Rating

4. On the evening did you manage to connect to all of your child's teachers that you were booked in to see? (1- none, 2-a few, 3-most, 4- all)

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57

Responses



3.40 Average Rating

5. How did you find the user interface between you and the teachers? (1- struggled to see and hear teachers 3- clear to see and hear teachers)

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57

Responses



2.65 Average Rating

6. I used the following device to connect with my child's teachers

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[Insights](#)

mobile phone	8
tablet	10
desktop	3
laptop	36



Please indicate any positives from tonight's **experience**.

How to help her with her forthcoming exams
It runs to time
Excellent as per last year. Very convenient having a home process for parents night.
Meeting the teachers
Good to speak to teachers in advance of Nat 5's
I found the parents night very efficient and a focused session
Easy to see all the teachers much better than being in the hall

Commented [GA1]: Positives around clear teacher input and summaries of next steps. Technology working and ensuring on time appointments. General feeling of efficiency and staff knowing your child.

Very quick & efficient, no long waits in gym halls etc
Good to get feedback on child's progress on the lead up to his Nat 5's
Easy to login
Efficient and flexible, both for the parents and the teachers
Clear summaries
Teachers well organised with helpful feedback
We didn't need to leave the house
Teachers were all prepared and shared feedback within the time slot
No IT issues
Really good to meet his teachers and get some feedback
No waiting, no delayed or missed appointments, private.
All went smoothly once I got in
We are grateful to all concerned for hooking the evening up.
Saves wasting time
Ran on time
Easy to use tech
Everything went smoothly technically.
No travelling or hanging about in between appointments
connection , video better than last year
Very useful to check in with child's teachers and get helpful feedback on areas to work on.
Really useful feedback about prelims in advance of Nat 5s
Very easy system to use and efficient.
I got specific feedback on how to help Hayden improve. Very valuable.
None
Much more efficient use of time, and less distractions, no queues
Very concise . No delays
Technology worked

Chance to talk to teachers
Great to meet teachers
Easy booking system
All very efficient
I'm always so impressed with the preparation that has obviously been done by the teacher. It is also reassuring to hear that they know my daughter as a person.
All the teachers were well prepared
Apologies, I sent an incomplete form last night and please use this one. Well done to you all for hooking the event up and thank you to the teachers who showed immense patience in spite of connectivity issues.
Prompt and teachers get straight to the point with 5 min timer!
It was a quick process
Seamless experience. Useful information supplied by all teachers

Were there any frustrations that you experienced?

Booking it in the first place make it clear you need to put the details in at the bottom of the page not the other log in
I missed 2 appointments at the start of the evening due to technical difficulties
Yes. I didn't have connection
Not enough time with teachers to discuss issues. Cut off mid sentence when time runs out is frustrating.
Five mins is not enough - 6-7 would be far better
Lack of time per appointment. We are in exam year and would have liked to have a bit more time to discuss revision topics
Would've liked a couple of meetings to have lasted 2 minutes longer!
I have issues with connecting online for all of child's school stuff, I can get on for reading reports but can never successfully get into anything else.
Yes, getting cut off mid sentence
Not enough time, some teachers better than others tuning feedback
Running out of time on certain subjects my child is struggling with

Commented [GA2]: General frustration linked to wanting more time with teachers. Teacher feedback also indicates that they would prefer more time.

Issue comes with striking balance between the quantity of appointments available is directly impacted by the length of appointments. ie to change from 5 minutes to 6 minutes per appointment will mean each teacher can now only see 28 parents rather than the current 34. This then gives more issues with regards access. Teacher parents evening timings are part of annual working time agreement. We send 4 tracking reports through the session for Senior Phase pupils which also gives information. In addition there will be contact made if issues from either Guidance or Subject PTCs. Do not view this one evening as the only way you get information about your child.

Online ensures times are met efficiently. When evenings were in person they also officially last 5 minutes so no change from this previous model.

At upcoming WTA meetings for next session we will discuss this further to see if any other models exist which can accommodate these frustrations.

Actually only 4 mins 30 secs with each teacher by the time the connection is established. Could do with even 1 more minute
Some buffering/cutting out
Unable to hear one of the teachers. She sent an email offering to try again later in the evening which would need booked through the school office however no reply when contacting the office
Only with my own equipment
5 mins was too short for some subjects.
I couldn't get in at first. I was sent the link and logged in but it didn't work. Realised it might be because my husband had booked it? He forwarded me his link and it worked.
Technological limitations.
Meetings should be a little longer - perhaps 7 minutes? Teachers often cut off in their prime. Lack of face to face meetings means that no link is formed between school and home. This is a massive loss over the relationship we used to enjoy
Didn't have enough time with each teacher.
5 mins per teacher is fine for years 1-3 but not enough time when pupils are in senior school. I will now need to follow up separately with some teachers - which could have been avoided by allocating 10 mins instead
In future my preference would be face to face if restrictions allow. It is a better experience and my daughter could attend also. 5 mins is very short time period and leaves little time to ask questions. Child's dad was unable to join the call from his device, however, that may have been user error.
5 minutes was not enough time , i also missed the call with child's maths teacher please send my apologies - there didnt appear a way to contact them to let them know I couldnt get on at the allocated time
At one point the system sent us back to our 1st call and we looked at an empty box until we hungup and reconnected to call we should have been on by which time only 20 secs was left.
We were cut short on one of the discussions which was a bit frustrating. Flip side to efficiency is that there is no flexibility to extend.
Yes couldn't get through.
Cut off mid conversation on a couple of sessions
Sessions too short
I couldn't speak to 2 teachers and would like rearrange a chat - the system told me hardware issue and no video or sound
Teachers couldn't hear us for the first few appointments.

Think as pupils are in s4 could have done with maybe 7 mins as feel we were cut off when there was more to discuss

At this stage in my child's education, the 5 minute slot is far too short to have a proper conversation about results in prelims, areas to focus on, next steps etc. most appointments were cut off mid-flow.

the first appointment (art) did not connect properly and I had to restart the tool, which took time and meant we had 40secs. it was not enough. an option to extend the call by 30seconds (to 2 minutes) is needed. sometimes 5 mins is not enough and sometimes technology goes wrong!

5 mins is too short

5 minutes not enough time when there are some issues to discuss

Being cut off mid-sentence a couple of times.

Is there anything you would like to see being developed to make this online event better?

There was a glitch where I was thrown out & then had to quickly log back in & this cut down our time with her English teacher

Maybe a test run or information on which devices work and which won't

More time with specific teachers if required.

Perhaps slightly longer with the teachers

Opportunity to select slightly longer appointments for some subjects

Yes, whatever error on the system there is for Lucia's and myself information to be fixed in order for me to be able to use these things online. Otherwise I feel this is a brilliant way to do these things.

5mins is very short maybe consider another couple of minutes

Sessions need to be longer

Option to arrange a follow up

Make sure it is kept - after circa 15 years of in-person parents' evenings, queues, travel, overruns, tired kids, parents and staff etc, the online approach is a huge improvement

Able to request longer time with certain teachers perhaps only 1 or 2.

I much prefer parents night like this, it's more time efficient, private and easier for teachers to keep to time thanks

Slightly longer appointment times

Never enough time to say thank you to the teachers. Would be good to find an easy way to do that as part of the process

Commented [GA3]: Similar responses to frustrations above.

Would be good to book longer appointments If parents and teachers needed longer to discuss things for some subjects.

The option to speak for longer.

Better information about having to log in the same name as whoever booked. Just a reminder somewhere would have saved me missing an appointment.

You could not have done anymore.

Length of appointments should be extended. 10 minutes is probably too much but maybe 7 minutes would be a possibility

An extra one or two minutes per appointment.

Longer time slot with each teacher. You feel pressured click watching.

Longer appointments

longer time slots- chance to contact teacher if late or missed the slot , some more flexibility - ie could i have arranged a later slot for the one I missed ?

I really prefer this system rather than coming to the hall and everything running late. Most probs we have had is learning to use the platform. Rather than lengthy guides via links a visual quick guide on 1 A4 pdf/word doc would very helpful.

Maybe a function where you could indicate after a meeting that you want to continue the conversation or follow up

Perhaps in last 30s explore whether there needs to be a follow up discussion

Possibly a minute or two longer

The option to choose a couple of 10 minute slots for certain subjects, at the time of booking, if you have a lot to discuss.

Longer sessions

5mins is not long enough online

Just little extra time for S4-6

Slots need to be longer.

As above - an option to extend the call by 30seconds (to 2 minutes) is needed. Sometimes 5 mins is not enough and sometimes technology fails. It would also be useful to rebook a slot on the night. I could see there were many free slots in art but the booking system was closed.

Could we perhaps be allowed one or two double length slots for the specific teachers for whom we have lots of questions?

Connectivity.

Commented [GA4]: This removes access to a teacher for another parent so not possible.

Maybe being able to book 2 back to back appointments with the same teacher if your child is having difficulties with their subject

The option to book a slightly longer appointment for senior year pupils. In some subjects there was a lot to discuss in a very short window. Particularly relevant when conversations were linked to future course choices. An extra two minutes would have made a difference.

Would you support this online parents evening format continuing to be the new normal over the years to come?

Commented [GA5]: This is similar to other evenings with parents very much in favour of this becoming the new normal.

10. Would you support this online parents evening format continuing to be the new normal over the years to come?

[More Details](#)

[Insights](#)

Yes	41
No	4
Maybe	12

