

Parent/carer feedback returns from S1 Online parents evening 2.12.21

3. How easy did you find the booking system in advance of this evening (1-struggled, 3- smooth)

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[Insights](#)

62

Responses



2.76 Average Rating

4. On the evening did you manage to connect to all of your child's teachers that you were booked in to see? (1- none, 2-a few, 3-most, 4- all)

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[Insights](#)

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Responses



3.66 Average Rating

5. How did you find the user interface between you and the teachers? (1- struggled to see and hear teachers 3- clear to see and hear teachers)

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62

Responses



2.76 Average Rating

6. I used the following device to connect with my child's teachers

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● mobile phone	9
● tablet	9
● desktop	6
● laptop	38



Please indicate any positives from tonight's experience.

Knowing there is a schedule which would be stuck to

I thought the system was really good

Excellent experience! Saved childcare for other siblings.

Face to face

All went smoothly.

It was nice to hear how well my child was getting on.

Very efficient, no waiting around!

Technology worked well and teachers were well prepared, informative and friendly.

Extremely efficient, teachers all very helpful and have a useful account of progress and next steps

Much sleeker and teachers seemed well prepared for 5min slots

Got the information I needed, all ran to time, teachers were friendly and professional

Great to hear updates whilst not having to travel
Once connected to a teacher it worked well.
It really is convenient, no stress about car parking, running around trying to find the teachers etc.
Teacher asked whether parent has any questions at the start
All teachers clearly knew our daughter well and gave lovely personal examples of work/attitude/successes
Really good to have the opportunity to speak to teachers to get a sense of how my child is settling into the academy and S1, and how she is doing academically.
Almost all the teachers were well-prepared and gave a good account, they seemed to know my daughter well and were highly engaging.
Very easy to get through all the appointments. Delighted to hear how well my child had settled in and it was lovely to be able to share with certain subjects just how much he talks about everything he is learning at home. We are delighted by the positive start that he has made and it was wonderful to hear how well his teachers know him already.
Very convenient. Appreciate the teachers time and efforts.
Meetings all on time. Don't have to go into school.
It was good to be able to connect with the teachers as my son has only just started high school
Worked very well
Seeing the teachers faces for the first time, matching faces to names. Great feedback on progress so far
Very smooth, teachers friendly & informative
The night ran exactly to time, so no waiting. Lovely to see the teachers and put faces to names. Particularly loved that Mr Knox showed me son's art work. It was lovely to see that particularly, Ms Armstrong (English) and Miss Cordner (Geography) showed me they really know my son, which must be difficult when they see so many pupils. Thank you to all the staff for their input and hard work.
Good to see and hear feedback from the teachers
It was lovely to be able to put faces to names and hear more about what my daughter has/will be learning about.
It was a really nice experience as I have learnt more about my son's curriculum what he is doing and what he will do in the future.
Really good smooth connection, time allocated was spot. Transition from one session to next was flawless.
All done from my house after a busy day at work that is very much appreciated
Good to hear how our child is settling into secondary school.
Great to hear from so many teachers & see their faces (ie no masks)
Hearing from the teachers who all had comprehensive and supportive feedback
Great format. Very efficient and convenient. Teachers were very well prepared and were willing and able to provide detailed feedback. 5 mins was the perfect slot for S1.

Went smoothly and was able to connect easily
Being able to stay at home.
Everything running on time is a big plus. Have attended in school nights for my older children and it takes up the whole night and runs late so this is much more effective and efficient :)
Glitch and Issue free. Much Much easier than coming to the Academy
All went very well and no issues
Great to get positive feedback, technology worked perfectly and as a family who has been shielding we were very grateful that it was online and not in person.
I felt the appointments went really well. I thought 5 mins would of been too short but it was enough time.
We were able to talk to all of the teachers we wanted to talk to.
Great to put faces to names and hear about topics and progress
Examples of art work shown
Tech worked well, smooth transition between meetings.
Got to speak to all the teachers on a quick efficient manner
It went smoothly, no issues
Speaking to 15 teachers efficiently and meaningfully
Organised, efficient way to speak to all teachers
Very efficient system. Worked well for booking and video calks
Good feedback from the teachers and all in all a positive experience.

Were there any frustrations that you experienced?

Wouldn't connect and missed first four appointments
Not connecting and not hearing from several teachers
Persistently being told my headphones and camera weren't working when they were.
The cut off at 5 mins could be but we're used to it now
Slight echo on connection
System didn't connect to the one teacher we really wanted to speak with
My ex husband wasn't able to login for the first two appointments, (it was his first time though so perhaps he didn't have his settings right). For my first appointment I couldn't be heard but I managed to fix it after and the rest went well.

Couldn't connect to any appointments. Waiting times kept resetting

Teacher briefed what was taught at school without time to listen what parents concern

One teacher seemed to have no idea who our daughter was.

Technically all went smoothly. Disappointed that we could not get to speak to his PSE teacher as that was one person we were very keen to talk to about how he was coping in various aspects of school life and how to support him from home.

1 teacher did not turn up/was not able to join.

Slight drop in our wifi for the end of one teacher meeting

No sound on first appointment, ironically with computing dept. Thought it was my device but all the other appointments connected no problem.

The call with one teacher cut off before the 5 minutes was up.

Not able to join all the calls, bizarre since the same device and setup was used for the calls I did access.

The slots we booked were not on the parents booking but a pink slot suggested that they had been made. there was no video link and we don't know if the teachers expected us and think we didn't turn up.

Only one teacher had no audio

Ran out of time a couple of times

If there was a subject you were concerned about, the ability to ask for 2 slots would be a nice touch but I appreciate this might be abused and double the time it takes to get through everyone. Perhaps a justification drop down box would deter parents double booking unless required.

I needed an extra minute or two to finish the conversation. Frustrating that it cut out. No chance to ask questions

The race to get a booking with critical subjects is annoying (I do understand about the mop up session)

One teacher spoke at us so much we only had 20s at end for a question so not enough time for it to be answered.

It took about 30 seconds to connect so we got 4.5 minutes and not 5.

Being cut off mid sentence a couple of times

Couldn't make out the majority of what was being said

Sometimes it took up to 15 secs before the calls started which eats into a 5 min appointment

Would have liked a longer session with one teacher to discuss further issues that is ongoing for my child.

Once 5 min were up then disconnected mid conversation; would be good to get a 10 second warning in red.

An option for up to 10 mins per call would be useful.

Sometimes difficult to end conversation in 5 minutes

The time limit was only just long enough and the transitions fairly abrupt. But hey, it worked.

Is there anything you would like to see being developed to make this online event better?

As my son gets older I imagine there might need to be a few more extra minutes added

Paper reports

Slightly longer appointments or more frequent meetings? I feel involvement with the school has massively improved this term, but it's great to have contact with the teachers

Appreciated for all staff afford, this format does really effective and efficient.

Chance to ask questions for specific teachers in advance that can be discussed during the session

It's nice when the teachers come prepared with examples of how they're doing, e.g. test scores or examples of good work.

Clearer communication on when the booking actually opened (although I see this has been made clear for the mop up appointments day).

Sometimes it took 15-30 seconds to connect so reducing air time with teacher. so start the clock when connection established?

The countdown clocks to match- mine was still at 14 seconds when teachers saying 'we only have five seconds left-' then getting cut off

Smoother transition between calls.

Maybe email confirmation and awareness that there is a problem if that is not received?

Couldn't get appointments with a few teachers as so time slots available

I thought it worked well once I'd got to grips with technology (opening the link in the email I forgot to then move into Safari for the first appointment)

I was unable to get slots with all teachers of day 1 (many had no slots left by the evening of the day bookings opened). I see a 'sweep up' night is proposed and so I am happy that I will be able to plug any gaps on evening 2.

Extra time. Opportunity to book ALL teachers. Was not able to get appointments for English, Science, French which were the important ones for me.

No - it's fantastic

If possible more slots for critical subjects EG Maths English etc.- (I do understand the workload for teachers is immense)

Make sure there is time for questions eg at 4 mins at latest ask if any questions.

Keep parents night in this online format.

I would like to see a minute between calls to give the teachers a chance to breathe and have a sip of water.

Perhaps use a different platform?

Would have been good to know that the system connected everything up automatically in advance of booking appointments. As we hadn't attended previous meetings this way there was some anxiety about how to connect and how to get into back to back appointments etc..

Opportunity to have a follow up meeting if required

It was good.

Perhaps a more coherent/managed delivery, in terms of content, from teacher to teacher. Some had obviously put in work, others, well perhaps not , though it's a difficult medium to do well.

Would you support this online parents evening format continuing to be the new normal over the years to come?

10. Would you support this online parents evening format continuing to be the new normal over the years to come?

[More Details](#)

[Insights](#)

Yes	44
No	5
Maybe	13

