Parent Comments and Feedback Week ending 5.9.21

The table below gives feedback on questions raised by parents/carers as part of weekly HT Update that will be of use for other parents to be aware of. Specific questions related directly to your child will be privately responded to as soon as possible by most relevant person.

Theme of question submitte	HT Feedback
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Can we improve the school WIFI?	The IT network and WIFI are maintained by West Lothian IT Services. All secondary schools are due a major upgrade over the coming year. There was delay to this planned upgrade due to Covid related issues We have not been told when LA upgrade will occur.
School uniform	The vast majority of pupils are wearing uniform which is great to see. (97% when we checked across school last week). We are speaking individually to pupils/families where more support is needed. We are not able to loan uniform/ties at present due to Covid Risk Assessment but will do so as soon as we can.
Access to Toilets	There are now designated toilets for S1/S2 pupils, S3/S4 pupils, S5/S6 Teachers apply common sense and allow pupils to use toilets during class time but as you would expect there is an expectation pupils use toilets at intervals and do not abuse this trust. Toilets are closed at various points during the day for cleaning. Individual toilets are open in management corridor for use all day.
Download school app	 'School App for Parents' can be downloaded from Apple Store or Google Play. Once downloaded then type in Linlithgow Academy. <u>https://apps.apple.com/us/app/school-app-for-parents/id1309721219</u>
	https://play.google.com/store/apps/details?id=com.appscentral.psa&hl=en_GB≷= US